

## Consumer Confidence Report Certification

Water Supply System Name: \_\_\_\_\_

PWSID: \_\_\_\_\_ County: \_\_\_\_\_

I confirm that the Consumer Confidence Report for the year \_\_\_\_\_ has been distributed to customers (and appropriate notices of availability have been given) in accordance with 40 CFR §141.155. Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the primacy agency.

Certified by: **Name** \_\_\_\_\_

**Signature** \_\_\_\_\_

**Title** \_\_\_\_\_

**Phone #** \_\_\_\_\_ **Date** \_\_\_\_\_

### Additional Information:

System-specific details on CCR distribution to customers are outlined below: (check all that apply)

\_\_\_\_\_ CCR was distributed by mail or other direct delivery.  
Specify other direct delivery methods: \_\_\_\_\_

\_\_\_\_\_ Publishing or posting a notice of CCR availability

\_\_\_\_\_ Good faith efforts were used to reach non-bill paying consumers. Those efforts included the following methods as recommended by the primacy agency:

\_\_\_\_\_ Posting the CCR on the Internet at: \_\_\_\_\_

\_\_\_\_\_ Mailing the CCR to postal patrons within the service area. (attach zip codes used).

\_\_\_\_\_ Advertising availability of the CCR in news media (attach copy of announcement).

\_\_\_\_\_ Publication of CCR in local newspaper (attach copy).

\_\_\_\_\_ Delivery of multiple copies to single bill addresses serving several such as: apartments, businesses, and large private employers.

\_\_\_\_\_ Delivery to community organizations (attach a list)

### Mandatory for systems serving 100,000 or more persons

\_\_\_\_\_ Posted CCR on a publicly accessible Internet site. List Internet address: \_\_\_\_\_

\_\_\_\_\_ Delivered CCR to other agencies. (Optional, attach list).

\_\_\_\_\_ Other (if additional methods used, attach description)

**Consumer Confidence Report Due by July 1<sup>st</sup> each year**  
**Certification of Delivery Due by October 1<sup>st</sup> each year.**

## **Maryland Code of Regulations**

### **26.04.01.20-2 Consumer Confidence Report Delivery**

(G) The supplier of water to a community water system shall make a good faith effort to reach consumers who do not get water bills, using means recommended by the Approving Authority. Good faith effort will be tailored to the consumers who are served by the system but are not bill-paying customers, such as renters or workers. A good faith effort to reach consumers would include a mix of methods appropriate to the particular system such as: posting the reports on the Internet; mailing to postal patrons in metropolitan areas; advertising the availability of the report in the news media; publication in a local newspaper; posting in public places such as cafeterias or lunch rooms of public buildings; delivery of multiple copies for distribution by single-biller customers such as apartment buildings or large private employers; or delivery to community organizations.

(1) No later than the date the system is required to distribute the report to its customers, each supplier of water for a community water system shall mail a copy of the report to the Approving Authority, followed within 3 months by a certification that the report has been distributed to customers, and that the information is correct and consistent with the compliance monitoring data previously submitted to the Approving Authority.

(2) No later than the date the system is required to distribute the report to its customers, each community water system shall deliver the report to any other agency or clearinghouse identified by the Approving Authority.

(3) Each community water system shall make its reports available to the public upon request.

(4) Each community water system serving 100,000 or more persons shall post its current year's report to a publicly accessible site on the Internet.

(5) Any supplier of water subject to this regulation shall retain copies of its consumer confidence report for no less than 3 years.

#### **SYSTEMS SERVING < 10,000**

(H) The requirement of §G of this regulation for a supplier of water to a community water systems serving less than 10,000 persons has been waived.

(1) Such systems shall:

(a) Publish the reports in one or more local newspapers serving the area in which the system is located;

(b) Publish a notice in the newspaper, or by other means approved by the State, that informs the customers that the reports will not be mailed; and

(c) Make the reports available to the public upon request.

#### **SYSTEMS SERVING < 500**

(2) Supplier of water to systems serving 500 or fewer persons may forego the requirements of paragraphs (1)(a) and (b) of this section if they provide notice at least once per year to their customers by mail, door-to-door delivery or by posting in an appropriate location that the report is available upon request.